

RETURN FORM

Please complete and send us this return form if you want to return an order within
30 days after the delivery of your package

To:

KosiLum
Service Retour
120 allée des érables
93420 VILLEPINTE
France

IDENTITY

Surname: Name:

Phone number: Email:.....

Address:

Post Code: City/Town:

ORDER

Order reference (in uppercase):

Date of Order.....

Delivery Date:

RETURNED PRODUCTS

Reference:

Quantity:

Reason for Return:

MORE INFORMATION

PERIOD:

You have a 30 calendar day to return the products you no longer want. The period begins when you receive your package. Once this time is over, you cannot return your products anymore.

HOW TO RETURN YOUR PRODUCTS:

The product package should be placed inside its original packaging because we can only accept returned products with their original components (packaging, polystyrene, wires, accessories, gloves, screws, wall plug, instructions, etc.) in their original packaging. The whole package and products must be unused.

RETURN FEES:

If you have changed your mind about the products, you will have to take care of the return fees.

REFUND:

In order to get a refund, your products need to be sent back with all the items and accessories you received. They must be undamaged and unused. If there are any issues, or if your return package does not meet our policy, we will contact you and send your parcel back. In this case, the refund may be partial. Refunds will be proceeded within the 14 days following the reception of your return package and will be done via the original payment method.

I hereby notify that I wish to return the products corresponding to my order.

Date :

Signature :